

Please ask us to print you a copy!

# SERVICE CONTRACT CERTIFICATE

## DEFINITIONS

In this Certificate, certain words appear in **bold print**; they have the following meanings:

**We, Us, Our** – Means the provider of this Certificate, CNA National Warranty Corporation – Florida at 4150 N. Drinkwater Blvd., Suite 400, Scottsdale, AZ 85251, 1-866-298-3372. Florida license number 60098.

**Administrator or Customer Care** – Means CNA National Warranty Corporation – Florida at 4150 N. Drinkwater Blvd., Suite 400, Scottsdale, AZ 85251.

**Damage** – Means when the **Tire** will no longer hold air due to a defect in materials or workmanship or contact with a **Road Hazard**.

**Original Receipt** – means the original purchase receipt for the **Tire** for which this Certificate was issued. The **Original Receipt** is incorporated herein by reference.

**Road Hazard** – Means **Damage** that results from your **Tire's** contact with a pothole, debris (i.e. nails, glass, rocks, tree limbs), or any other object or condition not normally found on a roadway.

**Tire** – Means the tire you purchased, as listed on the **Original Receipt**, for which this Certificate was issued.

**Vehicle** – Means the automobile to which the covered **Tire** is attached.

## BENEFITS

In the event of **Damage** to your **Tire**, if in **Our** opinion, the **Tire** can be safely repaired, **We** will do so free of charge.

In lieu of repair, **We** reserve the right, at **Our** sole discretion, to refund or credit the original purchase price and sales tax, if any, of the **Tire**. Upon refund or credit of sales tax, you hereby acknowledge by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes.

In the event that **We** decide to refund or credit the original purchase price and sales tax, if any, of the **Tire**, you may elect to purchase a replacement tire at the original price paid for the **Damaged Tire**, plus the required sales tax. The cost of any tire includes any wheel weights used in the balancing of the tire. In the event the **Tire** is discontinued or unavailable, **We** reserve the right, at **Our** sole discretion, to substitute a product of equal or similar features and functionality, not necessarily the same brand. If **We** provide you with a credit or refund, **We** will have satisfied all **Our** obligations under this Certificate and coverage will terminate. You will need to purchase a new Certificate for a replacement tire.

**Salvage**: Upon refund or credit of the original purchase price and sales tax, if any, of the **Tire**, **We** shall have all rights of ownership to the **Tire** (salvaged part).

## HOW TO FILE A CLAIM

**IF YOUR TIRE IS DAMAGED, TAKE THE FOLLOWING STEPS:**

1. **Get the Vehicle to a Discount Tire Location** – If the **Tire** sustains **Damage**, take the **Vehicle** to any Discount Tire location if **Vehicle** can be safely operated.
2. If you are unable to return to a Discount Tire location, take your **Vehicle** to a repair facility and call **Customer Care** at (888) 774-6560.
3. **Emergency Repairs** – Should an emergency occur which requires a repair/replacement be made at a time when **Customer Care** is closed, you must call within five (5) business days from the date of repair to determine if such repair will be covered by this Certificate. If covered, you will be reimbursed for the repair subject to the Terms and Conditions contained herein. If it is determined that the repair/replacement is not covered by the Certificate, you will be responsible for the repair/replacement cost(s).

Tire Certificate - 53DTC0119

## WHAT THIS CERTIFICATE DOES NOT COVER

This Certificate does not provide coverage for:

1. **LOSSES RESULTING FROM ANY OF THE FOLLOWING: COLLISION; VANDALISM; CHAIN DAMAGE; MECHANICAL DEFECTS OF THE VEHICLE; WILLFUL ABUSE, OR NORMAL WEAR AND TEAR.**
2. **A TIRE WITH 3/32 OF AN INCH TREAD DEPTH OR LESS.**
3. **PREEXISTING DAMAGE OR CONSEQUENTIAL LOSSES THAT MAY RESULT FROM DAMAGE TO A COVERED TIRE.**

## PROVISIONS OF THIS CERTIFICATE

This Certificate is between **Us** and you, and is subject to all the terms and conditions contained herein.

1. **CERTIFICATE PERIOD** - Coverage under this Certificate begins on the date the **Tire** was purchased as shown on the **Original Receipt**, and will expire three (3) years from the date of purchase or until the Refund or Credit Limit is reached.
2. **SUBROGATION** - By redeeming this Certificate, you relinquish the right to any manufacturer's warranty that may apply, and **We** may claim for **Our** own benefit any such manufacturer's warranty.
3. **LIMITS OF LIABILITY** - Coverage under this Certificate is limited to the following:
  - Refund or credit for a **Damaged Tire** is limited to the purchase price and sales tax, if any, of your covered **Tire**.
  - Refund or Credit Limit: Up to one (1) refund or credit of the purchase price and sales tax, if any, of your covered **Tire** in the event **We** determine that the covered **Tire** cannot be repaired.
4. **TRANSFERS** - This Certificate is assignable before the Term ends to a subsequent purchaser of the Vehicle.
5. **CANCELLATION** - You may cancel this Certificate for a full refund of the Certificate charge by returning it to **Customer Care** within sixty (60) days of purchase, 100% of the certificate charge, less any claims paid, will be refunded within thirty (30) days of your cancellation. After sixty (60) days, the Certificate may be cancelled for a pro rata refund of the Certificate charge based on elapsed time, less any claims paid.
6. **NON-RENEWABLE** - This Certificate is non-renewable.
7. **PURCHASE NOT MANDATORY** - Purchase of this Certificate is not mandatory to purchase **Tires**.
8. **DEDUCTIBLE** - There is no deductible required to obtain authorized benefits under this Certificate.

## GUARANTY

This Certificate is not an insurance policy, it is a service contract. **Our** obligations under this Certificate are insured by a policy issued by The Continental Insurance Company, 151 N Franklin, Chicago, Illinois 60606. If a covered claim is not paid within sixty (60) days after proof of loss has been filed, you may file a claim directly with the Insurance Company at the above address or by calling 1-800 831-4262.

The rate charged to you for this Certificate is not subject to regulation by the Florida Office of Insurance Regulation

We may be contacted at 4150 N. Drinkwater Blvd., Suite 400, Scottsdale, AZ 85251, 1-866-298-3372. Our Florida license number is 60098.

**DISCOUNT**  
**TIRE**

VALID ONLY WHEN CERTIFICATE IS PURCHASED/INVOICED

The cost of any tire includes any wheel weights used in the balancing of the tire.